

Detailed information about the Accessibility of our website - July 2020

Site Area	Issue	WCAG 2.1 Compliance	Mitigation
V&A Main Site vam.ac.uk	Some videos lack captions, so the information in them isn't available to people using a screen reader	This doesn't meet WCAG 2.1 success criterion 1.1.1 (non-text content).	When we publish new content we'll make sure our use of images meets accessibility standards.
V&A Main Site vam.ac.uk	Some audio lacks transcription	This doesn't meet WCAG 2.1 success criterion 1.1.1 (non-text content).	When we publish new audio content we'll make sure our use of audio meets accessibility standards.
V&A Main Site vam.ac.uk	There's no alt text on some of the images on the site	This doesn't meet WCAG 2.1 success criterion 1.1.1 (Non-text Content)	Mitigation in progress Due for completion March 2021
V&A Main Site vam.ac.uk	HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Insufficient colour contrast between text and background, Non-descriptive image links, Semantically Incorrect Headings	This doesn't meet WCAG 2.1 success criterion: 1.1.1 Non-text Content 1.2.1 Audio-only and Video-only (Pre-recorded) 1.2.6 Sign Language (Pre-recorded) 1.2.8 Media Alternative (Pre-recorded) 1.3.1 Info and Relationships 1.3.3 Sensory Characteristics 1.4.1 Use of Color 1.4.3 Contrast (Minimum) 1.4.4 Resize text 1.4.10 Reflow 1.4.11 Non-text Contrast 2.1.1 Keyboard 2.4.1 Bypass Blocks 2.4.2 Page Titled 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 2.4.6 Headings and Labels	Mitigation in progress Due for completion by March 2021

		2.4.7 Focus Visible 2.4.9 Link Purpose (Link Only) 2.4.10 Section Headings 2.5.5 Target Size 3.1.1 Language of Page 3.2.1 On Focus 3.3.2 Labels or Instructions 3.2.5 Change on Request 4.1.1 Parsing 4.1.2 Name, Role, Value 4.1.3 Status Messages	
V&A Main Site vam.ac.uk Universal Viewer eg https://www.vam.ac.uk/articles/explore-leonardo-da-vincis-notebooks-codex-forster-iii	A link is present near the top left corner of the 'universal viewer' which does not contain discernible text. This means that screen reader users may not be able to determine their destination or purpose.	This doesn't meet the following WCAG 2.1 Success criterion - 2.4.4 Link Purpose 4.1.1 Parsing 4.1.2 Name, Role, Value	Under Discussion
V&A Main Site vam.ac.uk Annotated Tour	The text content presented throughout the annotated tour overlaps when the page is magnified up to 400% and the page width is set to 1280px.	This doesn't meet the WCAG 2.1 success criterion 1.4.10 Reflow	Under Discussion
Collections (From the Collections) vam.ac.uk/collections	HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Insufficient colour contrast between text and background, Non-descriptive image links, Semantically Incorrect Headings	Doesn't currently meet 1.1.1 Non-text Content, 2.1.1 Keyboard, 2.4.3 Focus Order, 2.4.4 Link Purpose (In Context) 2.4.9 Link Purpose (Link Only), 1.3.1 Info and Relationships 3.3.2 Labels or Instructions 2.4.6 Headings and Labels 4.1.2 Name, Role, Value 4.1.3	Being redeveloped Due to be replaced by February 2021

		Status Messages, 1.4.10 Reflow	
Search the Collections collections.vam.ac.uk	Not tested		Being redeveloped Due to be replaced by February 2021
V&A Blog	HTML markup errors, Missing or no descriptive text links Incorrect ARIA implementations	Doesn't currently meet the following WCAG 2.1 Success Criterion: 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 2.4.9 Link Purpose (Link Only) 4.1.2 Name, Role, Value 1.3.1 Info and Relationships 2.4.6 Headings and Labels 2.4.10 Section Headings 3.2.5 Change on Request 2.4.9 Link Purpose (Link Only)	Mitigation in progress Resolved 24 June 2020
Audio Guide eg https://www.vam.ac.uk/audioguide/med-ren/	HTML markup errors, Missing or inappropriate alternative text in images and image links, Incorrect ARIA implementations.	This doesn't meet WCAC 2.1 Success Criterion 4.1.2: Name, Role, Value	In discussion
Research Projects eg https://www.vam.ac.uk/research/projects/the-leman-album	HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Insufficient colour contrast between text and background, Non-	Doesn't currently meet the following WCAG 2.1 Success Criterion 1.1.1 Non-text Content 1.3.1 Info and Relationships	In discussion

	descriptive image links, Semantically Incorrect Headings	1.3.2 Meaningful Sequence 1.4.10 Reflow 1.4.1 Use of Color 1.4.3 Contrast (Minimum) 2.4.4 Link Purpose (In Context) 2.4.9 Link Purpose (Link Only) 3.2.5 Change on Request	
Archives https://www.vam.ac.uk/archives/	HTML markup errors, Missing Language attribute, Semantically Incorrect Headings, non-descriptive image links, insufficient colour contrast, unlabelled form fields.	Doesn't currently meet the following WCAG 2.1 Success Criterion 1.1.1 Non-text Content 1.3.1 Info and Relationships 2.4.10 Section Headings 3.1.1 Language of Page 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value	In discussion
Jobs	Not Tested	No	In discussion
Awards Force	Not Tested	No	In discussion
National Art Library	Not tested	No	In Discussion

TICKETING, MEMBERSHIP & ECOMMERCE

Site Area	Issue	WCAG 2.1 Compliance	Mitigation
V&A Tickets	Not tested	No	Being redeveloped

V&A Membership	Not tested	No	Being redeveloped
Online Shop	Not tested	No	Being redeveloped
V&A Images	Not tested	No	Commercial, not core to public purpose

INTERACTIVE TOOLS AND GAMES

Some of our exhibition specific interactive tools and interactive games are difficult to navigate using a keyboard.

We've assessed the cost and resources needed to fix the issues detailed below. We believe that doing so now would be a **disproportionate burden** within the meaning of the accessibility regulations.

When choosing new suppliers and agencies we will ensure all new tools will be compliant.

Site Area	Issue	WCAG 2.1 Compliance	Mitigation
Secret Seekers https://www.vam.ac.uk/seekers/			Disproportionate burden
Museum of Savage Beauty – Exhibition Interactive https://www.vam.ac.uk/museumofsavagebeauty/	Difficult to navigate by keyboard	This doesn't meet WCAG 2.1 Success Criterion 2.1.1 (Keyboard).	Disproportionate burden
Shoes timeline – Exhibition Interactive https://www.vam.ac.uk/shoestimeline/	Not tested	No	Disproportionate burden
Europe Trades https://www.vam.ac.uk/europetrades/#/	Not tested	No	Disproportionate burden

Terrible Trades https://www.vam.ac.uk/terribletrades/	Not Tested	No	Disproportionate burden
The Ommegang https://www.vam.ac.uk/ommegang/	Not Tested	No	Disproportionate burden
Motorways data Visualisation https://www.vam.ac.uk/commissions/european-motorways-1920-2020/	Not Tested	No	Disproportionate burden
Big Glass https://www.vam.ac.uk/bigglassmic/	Not Tested	No	Disproportionate burden
Design a wig https://www.vam.ac.uk/designawig	Not tested	No	Disproportionate burden
Design a ring https://www.vam.ac.uk/designaring/	Not tested	No	Disproportionate burden
V&A Luxury Time	Not tested	No	Disproportionate burden