

Detailed information about the Accessibility of our website – Updated March 2021

| Site Area | Issue | WCAG 2.1 Compliance | Mitigation |
|--|---|--|---|
| V&A Main Site vam.ac.uk | Some videos lack captions, so the information in them isn't available to people using a screen reader | This doesn't meet WCAG 2.1 success criterion 1.1.1 (non-text content). | When we publish new content we'll make sure our use of images meets accessibility standards. |
| V&A Main Site vam.ac.uk | Some audio lacks transcription | This doesn't meet WCAG 2.1 success criterion 1.1.1 (non-text content). | When we publish new audio content we'll make sure our use of audio meets accessibility standards. |
| V&A Main Site vam.ac.uk | There's no Alt text on some of the images on the site | This doesn't meet WCAG 2.1 success criterion 1.1.1 (Non-text Content) | Mitigation in progress Due for completion September 2021 When we publish new content we'll make sure our use of Alt text meets accessibility standards. |
| V&A Main Site vam.ac.uk | HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Insufficient colour contrast between text and background, Non-descriptive image links, Semantically Incorrect Headings | This doesn't meet WCAG 2.1 success criterion: 1.1.1 Non-text Content 1.2.1 Audio-only and Video-only (Pre-recorded) 1.2.6 Sign Language (Pre-recorded) 1.2.8 Media Alternative (Pre-recorded) 1.3.1 Info and Relationships 1.3.3 Sensory Characteristics 1.4.1 Use of Color 1.4.3 Contrast (Minimum) 1.4.4 Resize text 1.4.10 Reflow 1.4.11 Non-text Contrast 2.1.1 Keyboard 2.4.1 Bypass Blocks 2.4.2 | Mitigation in progress Due for completion by March 2021 |

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|---|--|--|---|
| | | <p>Page Titled 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 2.4.6 Headings and Labels 2.4.7 Focus Visible 2.4.9 Link Purpose (Link Only) 2.4.10 Section Headings 2.5.5 Target Size 3.1.1 Language of Page 3.2.1 On Focus 3.3.2 Labels or Instructions 3.2.5 Change on Request 4.1.1 Parsing 4.1.2 Name, Role, Value 4.1.3 Status Messages</p> | |
| <p>V&A Main Site vam.ac.uk</p> <p>Universal Viewer</p> <p>eg https://www.vam.ac.uk/articles/explore-leonardo-da-vincis-notebooks-codex-forster-iii</p> | <p>A link is present near the top left corner of the 'universal viewer' that does not contain discernible text. This means that screen reader users may not be able to determine their destination or purpose.</p> | <p>This doesn't meet the following WCAG 2.1 Success criterion - 2.4.4 Link Purpose 4.1.1 Parsing 4.1.2 Name, Role, Value</p> | <p>Disproportionate burden</p> |
| <p>V&A Main Site vam.ac.uk</p> <p>Annotated Tour</p> | <p>The text content presented throughout the annotated tour overlaps when the page is magnified up to 400% and the page width is set to 1280px.</p> | <p>This doesn't meet the WCAG 2.1 success criterion 1.4.10 Reflow</p> | <p>Disproportionate burden</p> |
| <p>Collections (From the Collections) vam.ac.uk/collections</p> | <p>HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Insufficient colour contrast between text and background, Non-</p> | <p>Doesn't currently meet 1.1.1 Non-text Content, 2.1.1 Keyboard, 2.4.3 Focus Order, 2.4.4 Link Purpose (In Context) 2.4.9 Link Purpose (Link Only), 1.3.1 Info and</p> | <p>Being redeveloped Due to be replaced by November 2021</p> |

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| | descriptive image links, Semantically Incorrect Headings | Relationships 3.3.2 Labels or Instructions 2.4.6 Headings and Labels 4.1.2 Name, Role, Value 4.1.3 Status Messages, 1.4.10 Reflow | |
| Audio Guide eg https://www.vam.ac.uk/audioguide/med-ren/ | HTML markup errors, Missing or inappropriate alternative text in images and image links, Incorrect ARIA implementations. | This doesn't meet WCAC 2.1 Success Criterion 4.1.2: Name, Role, Value | Disproportionate burden |
| Research Projects eg https://www.vam.ac.uk/research/projects/the-leman-album | HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Insufficient colour contrast between text and background, Non-descriptive image links, Semantically Incorrect Headings | Doesn't currently meet the following WCAG 2.1 Success Criterion 1.1.1 Non-text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.10 Reflow 1.4.1 Use of Color 1.4.3 Contrast (Minimum) 2.4.4 Link Purpose (In Context) 2.4.9 Link Purpose (Link Only) 3.2.5 Change on Request | Disproportionate burden |
| Archives https://www.vam.ac.uk/archives/ | HTML markup errors, Missing Language attribute, Semantically Incorrect Headings, non-descriptive image links, insufficient colour contrast, unlabelled form fields. | Doesn't currently meet the following WCAG 2.1 Success Criterion 1.1.1 Non-text Content 1.3.1 Info and Relationships 2.4.10 Section Headings | Disproportionate burden |

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| | | 3.1.1 Language of Page 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value | |
| Jobs | Not Tested | No | In discussion |
| Awards Force | Not Tested | No | In discussion |
| National Art Library | Not tested | No | In Discussion |

TICKETING, MEMBERSHIP & ECOMMERCE

| Site Area | Issue | WCAG 2.1 Compliance | Mitigation |
|---------------------------|------------|---------------------|--|
| V&A Tickets | Not tested | No | Being redeveloped |
| V&A Membership | Not tested | No | Being redeveloped |
| Online Shop | Not tested | No | Being redeveloped |
| V&A Images | Not tested | No | Commercial, not core to public purpose |

INTERACTIVE TOOLS AND GAMES

Some of our exhibition specific interactive tools and interactive games are difficult to navigate using a keyboard.

We've assessed the cost and resources needed to fix the issues detailed below. We believe that doing so now would be a **disproportionate burden** within the meaning of the accessibility regulations.

When choosing new suppliers and agencies we will ensure all new tools will be compliant.

| Site Area | Issue | WCAG 2.1 Compliance | Mitigation |
|--|-----------------------------------|--|-------------------------|
| Secret Seekers https://www.vam.ac.uk/seekers/ | Not tested | No | Disproportionate burden |
| Museum of Savage Beauty – Exhibition Interactive https://www.vam.ac.uk/museumofsavagebeauty/ | Difficult to navigate by keyboard | This doesn't meet WCAG 2.1 Success Criterion 2.1.1 (Keyboard). | Disproportionate burden |
| Shoes timeline – Exhibition Interactive https://www.vam.ac.uk/shoestimeline/ | Not tested | No | Disproportionate burden |
| Europe Trades https://www.vam.ac.uk/europetrades/#/ | Not tested | No | Disproportionate burden |
| Terrible Trades https://www.vam.ac.uk/terribletrades/ | Not tested | No | Disproportionate burden |
| The Ommegang https://www.vam.ac.uk/ommegang/ | Not tested | No | Disproportionate burden |
| Motorways data Visualisation https://www.vam.ac.uk/commissions/european-motorways-1920-2020/ | Not tested | No | Disproportionate burden |

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|---|------------|----|-------------------------|
| Big Glass https://www.vam.ac.uk/bigglassmic/ | Not Tested | No | Disproportionate burden |
| Design a wig https://www.vam.ac.uk/designawig | Not tested | No | Disproportionate burden |
| Design a ring https://www.vam.ac.uk/designaring/ | Not tested | No | Disproportionate burden |
| V&A Luxury Time | Not tested | No | Disproportionate burden |