

Detailed information about the Accessibility of our website – Updated October 2021

Site Area	Issue	WCAG 2.1 Compliance	Mitigation
V&A Main Site vam.ac.uk	Some videos lack captions, so the information in them isn't available to people using a screen reader	This doesn't meet WCAG 2.1 success criterion 1.1.1 (nontext content).	When we publish new content we'll make sure our use of images meets accessibility standards.
V&A Main Site vam.ac.uk	Some audio lacks transcription	This doesn't meet WCAG 2.1 success criterion 1.1.1 (nontext content).	When we publish new audio content we'll make sure our use of audio meets accessibility standards.
V&A Main Site vam.ac.uk Universal Viewer eg https://www.vam.ac.uk/articles/exploreleonardo-da-vincisnotebooks-codex-forster-iii	A link is present near the top left corner of the 'universal viewer' that does not contain discernible text. This means that screen reader users may not be able to determine their destination or purpose.	This doesn't meet the following WCAG 2.1 Success criterion - 2.4.4 Link Purpose 4.1.1 Parsing 4.1.2 Name, Role, Value	Disproportionate burden
V&A Main Site vam.ac.uk Annotated Tour	The text content presented throughout the annotated tour overlaps when the page is magnified up to 400% and the page width is set to 1280px.	This doesn't meet the WCAG 2.1 success criterion 1.4.10 Reflow	Disproportionate burden
Audio Guide eg https://www.vam.ac.uk/audioguide/med-ren/	HTML markup errors, Missing or inappropriate alternative text in images and image links, Incorrect ARIA implementations.	This doesn't meet WCAC 2.1 Success Criterion 4.1.2: Name, Role, Value	Disproportionate burden

<p>Research Projects eg https://www.vam.ac.uk/research/projects/the-lemman-album</p>	<p>HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Insufficient colour contrast between text and background, Nondescriptive image links, Semantically Incorrect Headings</p>	<p>Doesn't currently meet the following WCAG</p> <p>2.1 Success Criterion</p> <p>1.1.1 Non-text Content</p> <p>1.3.1 Info and Relationships</p> <p>1.3.2 Meaningful Sequence</p> <p>1.4.10 Reflow</p> <p>1.4.1 Use of Color</p> <p>1.4.3 Contrast (Minimum)</p> <p>2.4.4 Link Purpose (In Context) 2.4.9 Link Purpose (Link Only)</p> <p>3.2.5 Change on Request</p>	<p>Disproportionate burden</p>
<p>Archives https://www.vam.ac.uk/archives/</p>	<p>HTML markup errors, Missing Language attribute, Semantically Incorrect Headings, non-descriptive image links, insufficient colour contrast, unlabelled form fields.</p>	<p>Doesn't currently meet the following WCAG</p> <p>2.1 Success Criterion</p> <p>1.1.1 Non-text Content</p> <p>1.3.1 Info and Relationships</p> <p>2.4.10 Section Headings</p> <p>3.1.1 Language of Page</p> <p>3.3.2 Labels or Instructions</p> <p>4.1.2 Name, Role, Value</p>	<p>Disproportionate burden</p>

Jobs	Not Tested	No	In discussion
Awards Force	Not Tested	No	In discussion
National Art Library	Not tested	No	In Discussion

TICKETING, MEMBERSHIP & ECOMMERCE

Site Area	Issue	WCAG 2.1 Compliance	Mitigation
V&A Tickets	Audited July 2021 and issues identified include: HTML markup errors, Forms not fully accessible, Tables not fully accessible, Missing Alt text, Keyboard focus order is not logical, Insufficient colour contrast between text and background, Nondescriptive image links, Semantically Incorrect Headings	Doesn't currently meet the following WCAG 2.1 Success Criterion	Disproportionate Burden
V&A Membership		Label in Name (2.5.3.a)	Disproportionate Burden
Online Shop		Non-Text Contrast - Graphical Objects (1.4.11.c) Non-Text Contrast - States of User Interface Components (1.4.11.b) Focus Order (2.4.3.a) Status Messages (4.1.3.a) Custom Controls (4.1.2.b) Headings (1.3.1.e) Alternative Text (Decorative Images) (1.1.1.d) Keyboard Navigation (2.1.1.a) Name, Role, Value (4.1.2.a)	Commercial, not core to public purpose

V&A Images	Not tested	No	Commercial, not core to public purpose
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INTERACTIVE TOOLS AND GAMES

Some of our exhibition specific interactive tools and interactive games are difficult to navigate using a keyboard.

We've assessed the cost and resources needed to fix the issues detailed below. We believe that doing so now would be a **disproportionate burden** within the meaning of the accessibility regulations.

When choosing new suppliers and agencies we will ensure all new tools will be compliant.

Site Area	Issue	WCAG 2.1 Compliance	Mitigation
Secret Seekers https://www.vam.ac.uk/seekers/	Not tested	No	Disproportionate burden
Museum of Savage Beauty – Exhibition Interactive https://www.vam.ac.uk/museumofsavagebeauty/	Difficult to navigate by keyboard	This doesn't meet WCAG 2.1 Success Criterion 2.1.1 (Keyboard).	Disproportionate burden
Shoes timeline – Exhibition Interactive https://www.vam.ac.uk/shoestimeline/	Not tested	No	Disproportionate burden
Europe Trades https://www.vam.ac.uk/europetrades/#/	Not tested	No	Disproportionate burden
Terrible Trades https://www.vam.ac.uk/terribletrades/	Not tested	No	Disproportionate burden

The Ommegang https://www.vam.ac.uk/ommegang/	Not tested	No	Disproportionate burden
Motorways data Visualisation https://www.vam.ac.uk/commissions/european-motorways-19202020/	Not tested	No	Disproportionate burden
Big Glass https://www.vam.ac.uk/bigglassmic/	Not Tested	No	Disproportionate burden
Design a wig https://www.vam.ac.uk/designawig	Not tested	No	Disproportionate burden
Design a ring https://www.vam.ac.uk/designaring/	Not tested	No	Disproportionate burden
V&A Luxury Time	Not tested	No	Disproportionate burden